## Bookingsm@ker.com

Reg.Office:61, Dhakshnamurthynagar, sokkanadhanpet, Pondicherry - 605607.

Corp office : 2, Bhathavachala vinayagar koil st, madipakkam, Chennai Email: reservations@bookingsmaker.com

THIS AGREEMENT is made and entered into on this _	(day)	_(Month),	_ (Year) at Pondicherry	
Hotel Name (Name in Black Letters):				
(hereafter named as "Hotel") Location:				
Address:				
City: State:	Pin code:			
Hotel Registered Address: if same above please mark	<ul> <li>Please mention same</li> </ul>			
Address:			City:	State:

\_\_\_\_\_ Pin code: \_\_\_\_\_

#### Scope

It is agreed that the Hotel shall display the availability along with comprehensive and up to date product information in order that the said rooms in the Hotel shall be available for room bookings

• This Agreement its rates and terms and conditions shall also be applicable for the hotels/properties that are included and/or added by the hotel or under the trade name/mark of the hotel

### Hotel information

• Hotel will provide Bookingsmaker.com with comprehensive and up to date product information, including photographs, and facility/service descriptions through Bookingsmaker.com Hotel Merchant Model (BM) as described in Annexure B.

#### Relation

This Agreement is on principal to principal basis. i.e.) it shall not create any employer, employee relationship nor shall it be deemed to create any
partnership, joint venture, agency between the Hotel and Bookingsmaker.com

#### Hotel Room Inventory and its Price

- The Hotel has agreed to provide Bookingsmaker.com a \_\_\_\_\_\_ (no. Of rooms) room allotment for availability on daily basis for the period of the Agreement. It is further agreed and confirmed that the hotels shall daily without fail display and provide the said room allotment to Bookingsmaker.com website through the extranet as per the "Annexure A"
- It is further agreed that the said availability and confirmation of the rooms are deemed to be guaranteed and any bookings carried thereto shall be honoured by the Hotel
- In the event of the failure to honour the said bookings under the said the Hotel shall be liable to comply under "condition clause" (Refer below) and thereon under the "Jurisdiction and Arbitration clause" and also pay any additional damages as claimed by any customer or third party as and claimed therein.
- All information contained in this agreement is strictly confidential and must not be disclosed to third parties.
- It is further
  - Agreed that any additional rooms outside of the said allotment are subject to availability and confirmation by the Hotel.
  - Agreed that the Hotel shall be responsible to intimate to Bookingsmaker.com of inability to commit and book the said rooms on ground of force majeure including but not limited to natural calamity, uninhabitable conditions of the hotel including construction or any such event that prevents the customers from availing the rooms or its facilities.
- "Condition Clause": The Hotel shall be solely responsible to update/maintain the inventory and rates on Bookingsmaker.com's extranet. In the event, the
  hotel fails/omits to update, verify and/or amend the inventory and rates of the day on live basis (as is where is basis), the hotel shall honour all the bookings
  of the customers done through Bookingsmaker.com for the Hotel by either accepting the booking or upgrading the booking at the same cost.

#### Rate parity guarantee and Inventory Details

- The Hotel guarantees to Bookingsmaker.com / that the sell price advertised on Bookingsmaker.com / corresponds to the best available price for an
  equivalent stay and that a better price cannot be obtained by a Guest making a reservation with the Hotel directly or via another party or via another
  medium.
- Once Initial loading will be done you can manage these rates and inventory by using our Bookingsmaker.com Hotel Merchant Extranet Log-In

#### Payment Consideration/Fees Taxes/TDS

• Alternative accommodation and with the same (identical) inclusions. The Hotel will also immediately deliver a written apology to the Bookingsmaker.com and/or its guest including an explanation absolving Bookingsmaker.com of responsibility for supplier's / hotel's failure to honor the reservation - PAGE - 1

Bookingsmaker.com

Bookingsmaker.com will notify the Hotel of cancellation and reductions as early as possible, but in any case not later than the notice period specified in the contract

### Jurisdiction and Arbitration

- This Agreement shall be governed by, construed and enforced in accordance with the laws of India and the Courts in Pondicherry shall have exclusive jurisdiction
- In the event the of any dispute between the parties the same shall be resolved through arbitration of Sole Arbitrator, nominated and appointed by Bookingsmaker.com, as per the Arbitration and Conciliation Act, 1996 and its statutory modifications. The Hotel by consenting the terms of this Agreement and/or adhering to the same accepts the appointment of such a Sole Arbitrator, by Bookingsmaker.com, to resolves any disputes among them
- The proceedings shall be conducted in English and the venue shall be Pondicherry and the language of the Arbitration shall be English

#### **Term and Termination**

- Period: This agreement shall be for a period of (1) one year from \_\_\_\_\_\_ (date) to \_\_\_\_\_\_ (date) and shall be renewed at the end of the period by the parties mutually in writing on such terms and conditions as the parties deem fit.
- This agreement may be terminated at any time for any reason by either party by giving thirty (30) days prior written notice to the other
- The Hotel shall honor any existing reservations from Bookingsmaker.com at the time of termination, and all agreements herein with respect to these reservations shall survive the termination of the agreement.
- Both parties have full understanding in respect to the terms of this agreement, including rates for accommodation and other services rendered by the Hotel.IN WITNESS WHEREOF the Parties hereto have executed these presents on the day, month and year first hereinabove written.

For and on behalf of

Bookingsmaker.com Name: Arunkumar V

#### For and on behalf of

Hotel: \_\_\_\_\_

Name: \_\_\_

Designation: \_\_\_\_\_

(Authorized Signatory)

(Authorized Signatory)

**Designation: Managing Partner** 

Annexure A

Web Display Rate is selling rate which will be feature on Bookingsmaker.com

Room Type	Allotment To Bookingsamker.c om	Rack Rate	Web display rate	CP/EP/MA P PLAN	Extra Bed Rate	Max pax ( Eg.2+1)
	Room Type	Room Type To Bookingsamker.c	Room Type To Bookingsamker.c Rack Rate	Room Type         To Bookingsamker.c         Rack Rate         Web display rate	Room Type         To Bookingsamker.c         Rack Rate         Web display rate         CP/EP/MA	Room Type         To Bookingsamker.c         Rack Rate         Web display rate         CP/EP/MA P PLAN         Extra Bed Rate

i. Agreed Margin on Sell rate: 20 % (Travel Agent commission TAC will be debited from display tariff balance will be done to hotel account )

ii. No. Of Rooms: (\_\_\_\_\_category)

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It is agreed that the said release of the rooms shall not be done without the approval and confirmation of Bookingsmaker.com, the hotel can either do the same by updating the extranet or if they are not operating the extra net, they are will have to keep Bookingsmaker.com informed of the sold out dates.

Access and Authorizations:

- a) The Hotel will be provided with a login and password for Bookingsmaker.com Hotel Merchant Extranet to control the rates and inventory of the Hotel on the Bookingsmaker.com.
- b) The Hotel shall at all times ensure that the user id's log-in's passwords, information about the extranet or any other log in authorization remain confidential.
- c) The user log-in's, passwords shall only be used by authorized personnel whose names have been shared with Bookingsmaker.com. Any changes in the deputed list of authorized personnel shall be informed to Bookingsmaker.com.
- d) In event of any loss or misuse of such login ID, the Hotel shall be solely responsible for the same
- iii. Disclaimers
  - a) Bookingsmaker.com does not represent or warrant that, the extranet, or technical functionality shall operate securely, be error free or without interruption. The Hotel acknowledges that they have not entered into this agreement in reliance upon any warranty or representation except those specifically set forth herein. Bookingsmaker.com shall have no direct, consequential, or, indirect, exemplary, punitive, or other liability under this agreement.
  - b) Bookingsmaker.com shall not be responsible in any way for the correctness or accuracy any hotel feeds regarding the room rates, inventory and availability of hotel rooms made by the Hotel. The hotel be solely responsible for all the hotel data fed through the Bookingsmaker.com Hotel Merchant Extranet. Bookingsmaker.com shall display the same on an "AS IS BASIS" received from.

#### Annexure B

#### (Separate Sheet attached and the same shall be treated as part of this Agreement)

Room Rate specification (For e.g. rate includes Wi-Fi, mineral water, Airport Transfers etc):

#### 1. Room plan : EP / CP

Cut off Period: \_\_\_\_\_

Meal Plan: \_\_\_\_\_\_( CP/ EP / MAP / AP )

Service Tax - Includes Or Excludes - Service tax value -

Luxury tax- Includes Or Excludes - L.T value -

Taxes Applicable: N/A (Mention 'N/A' if above Bookingsmaker.com special rates are inclusive of taxes)

Airport Transfers:

Cancellation Policy:

Our standard Cancellation policy : If you like to activate please make right symbol on below

If cancelled within 72 Hours Time to arrive full refund, if cancel within 48 Hours Arrival 1 night Retention will be applicable, If cancel with in 24 Hours to arrival NO REFUND.

Hotel Contact Information and Electronic payments Detail:

Bank Account number		
Beneficiary Name		
Account Type		
Bank Name		
Branch Address		
IFSC/RTGS Code		
Email ID for sending payment details		
Sales/Revenue Contact Information:	Reservations Contact Information:	
Name:	Name:	
Title:	Title:	
Email:	Email:	
Phone:	Phone:	
Fax:	Fax:	

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Website:

Hotel Address: & Area

Tel No:

Star Rating: \_\_\_\_. of Rooms: \_\_\_\_ No. of Floors: \_\_\_\_

Nearest Landmark:

Distance from International/Domestic Airport: International - kms / Domestic - kms

Distance from Railway Station/Bus Stand: Km

#### **Hotel Attribute Overview:**

Check In time: 1400hrs check out time: 12 noon - IF 24 HOURS PLEASE MENTION -

F&B Outlets:

TYPE OF OUTLET	OUTLET NAME	CUISINE	TIMINGS
COFFEE SHOP			
BAR			
ROOM SERVICE			
SPECIALITY RESTAURANT			
SPECIALITY RESTAURANT			
NIGHT CLUB			

Recreational Activities(If any):

Attractions / Points of Interest:

PLACE OF INTEREST	DISTANCE FROM HOTEL (KMS)			

#### SERVICE ATTRIBUTES: Yes/No .

01.	Room Service:	02.	Internet Connectivity:
03.	Laundry Service:	04.	Business Centre:
05.	Restaurant:	06.	Banquet Service:
07.	Bar:	08.	Medical Service:
09.	Parking Facility:	10.	Travel Desk:
11.	Gym / Fitness Centre:	12.	Swimming Pool:
13.	Health Club:	14.	Spa Service:

Others (if any): •

Room Attributes: (Yes / No):

01.	Attached Bathroom:	02.	Internet Connectivity:
03.	Air Conditioning:	04.	Mini Bar:
05.	H/C Running Water:	06.	Television:
07.	Telephone:	08.	Bathroom Amenities:
09.	Bottled /Drinking Water:	10.	Dressing Area:

Others (if any):

Signed on behalf of Bookingsmaker.com: Signed on behalf of Hotel:

Name: Arunkumar V		

Name: Title:

Title: Managing Partner

Mobile –

Date: \_

Ph:

Date: \_

1. SUPPORT REQUIRED - BACK END SUPPORT / WEB SITE DEVELOP / SOFTWARE / BOOKING ENGINE